

# Voice+ Package

Reliable, Scalable and Affordable Business Communications





### Who can benefit from Cloud Telephony?

If you're wanting to increase team productivity, improve responsiveness, and empower your branch office, mobile and home based employees, all with reduced communication costs PCI Voice+ is the answer. All the features of the most up to date PBX system and more....

## PCI Voice+ Package includes:

- Choice of Telephone numbers inc UK-wide and International area codes
- Local Number or keep existing business, free phone and fax numbers
- All subscribed users are allocated their own Direct Dial number (DDI)
- Voice Service
- Business Class Voicemail
- Auto attendant
- Music on Hold
- Hunt / Pickup Groups
- Softphone
- Mobile User (Hotdesk)
- Mobile Phone App
- Unlimited Conferencing
- Extension dialling
- Advanced call forwarding
- Low international calling rates
- Intercom
- Call forward/Call transfer/Call waiting
- Caller ID/caller name display
- Do Not Disturb (DND)
- Handset Rentals (inc. maintenance) \*optional
- Unlimited Helpdesk Support
- Free online training and instructions







#### Cloud based Business Phone Service

PCI's Voice Plus can save serious money on business phone services for your company while delivering enterprise class features. With Voice Plus you get all the business features that FTSE 100 companies have come to know and appreciate, including an auto attendant, voicemail, corporate directory, music-on-hold, conference bridge, mobile client and more.

Local, long distance and international calls are more cost effective because our cloud service uses the power of Voice over Internet Protocol (VoIP) to reduce costs for you. We deliver our phone services and features over your Internet connection. As it's all in the cloud, customers typically save up to 90% off the start-up costs of traditional premises-based PBX systems and up to 50% off monthly phone bills.





The Voice Plus solution delivers all the "big business" Voice services you will likely ever need. The kind of features other providers charge extra for.

When your team leaves the office or work from remote locations, PCI Voice Plus makes it easy for them to stay connected. With Advanced Call Forwarding, calls are forwarded to alternate numbers such as a mobile or home phone, until the person can be reached. Also when someone is unavailable to take the call, our business-class voicemail system will reliably record all messages.

Even when everyone is spread out across the country or around the world, PCI Voice Plus brings them together through easy conference calling. Simply use the included Conference Bridge to get everyone talking on the same call all at no extra charge.

## Work your way

PCI Voice Plus works just the way you do:

- Use your computer for everything? Grab a headset with microphone and you can make and take your calls phone free.
- Like to have a phone at your desk? Our sleek IP phones are loaded with features.
- Always on the go with your mobile phone? With PCI Voice Plus Mobile, you can make calls from your iPhone, iPad, Android or Blackberry phone.

## Geographic freedom and scalability

With PCI Voice Plus you can seamlessly connect all your employees under the same phone system. Remote workers and offices are just an extension away. For example, one of your team is located in France with the rest of the team in Liverpool, simply supply your remote team member with a PCI Voice Plus service connect it to the internet and you can transfer calls as if they were sitting next to you at no cost to the business.

You can choose from a range of Non Geographic numbers or even decide to give your company a virtual presence in your chosen City. If you live in Manchester but need a London number? it's not a problem with PCI 's Voice Plus service.



